



Medical Lab Technologist

Reports to: Manager, Laboratory Operations & Quality
Status: Permanent, full-time (1 vacancy)
Hiring range: \$68,840-\$88,950
Location: 790 Bay Street, Toronto, ON

About Us

HQ is a leading centre of excellence in gay men's health, providing tailored mental health services, sexual health services, and community/social programming. HQ provides an accessible, safe, welcoming space for all cis men and trans people who are into guys regardless of age, race, ethnicity, gender identify, sexual orientation, HIV status, socioeconomic status, immigration status or ability. HQ provides comprehensive, holistic services that empower clients and promote their physical, sexual, mental, emotional, community and spiritual/social well-being.

We collaborate with stakeholders and communities to advance health equity, ensuring equal access and participation in our programs through community engagement and advocacy. To learn more about us, please visit [HQ Toronto](https://www.hqtoronto.ca).

About the Role

HQ offers rapid, on-site laboratory testing for HIV and other sexually transmitted bloodborne infections (STBBIs) such as syphilis, gonorrhoea, chlamydia, HIV, and HCV. These tests will be processed and diagnosed within hours, enabling same-day results. This capability allows HQ to provide immediate prevention and treatment services, such as PrEP, PEP, and HIV care.

We are currently seeking a qualified and motivated full-time Medical Laboratory Technologists to support the express testing services for HIV and STBBIs. These positions will work together to manage testing procedures using the Abbott Alinity I series and Hologic Panther systems.

Key Responsibilities

- Conduct analytical tests, assess results, and generate accurate reports.
- Prepare and issue detailed reports on laboratory samples and specimens.
- Maintain meticulous laboratory records and document test results.
- Operate and maintain laboratory equipment and instruments.
- Perform a variety of laboratory tests with high accuracy and precision.
- Identify and report any issues, failures, or concerns to the supervisor.
- Recognize abnormal and critical results, taking appropriate actions per standard operating procedures.
- Provide training and mentorship to junior technologists, students, and clinical fellows.
- Manage inventory, ensuring adequate reagents and supplies are always available.
- Contribute to the development, implementation, and improvement of quality management policies and procedures.
- Adhere to health and safety protocols in the laboratory.
- Prepare and ship samples to Public Health Ontario and other external laboratories as required.
- Perform quality control checks and document control results, addressing any quality issues as needed.
- Escalate unresolved quality control concerns to the supervisor.

Required Qualifications & Experience

- Diploma in a Medical Laboratory Technology (Bachelor of Science in MLT preferred).
- At least 2 years of experience working in a clinical laboratory setting.
- Current registration with the College of Medical Laboratory Technologists of Ontario (CMLTO) is required.
- In-depth knowledge of practices according to the Institute for Quality Management in Healthcare (IQMH) and the Public Health Agency of Canada's Biosafety Level 2 standards.
- Experience with molecular diagnostics and laboratory instruments.
- Familiarity with Abbott Alinity and/or Hologic Panther systems is an asset.
- Strong computer skills and the ability to adapt to new technologies and processes.
- Demonstrated ability to maintain accurate records and documentation.
- Ability to collaborate effectively in a team environment.
- Strong leadership, problem-solving, decision-making, and critical thinking skills.

How to Apply

To apply, please send your cover letter and resume as a single PDF or Word document, with the position title as the subject line, to careers@hqtoronto.ca.

APPLICATION DEADLINE: Applications will be reviewed on a rolling basis until the position is filled.

We appreciate the interest of all applicants, but only those selected for an interview will be contacted. No phone calls or agency referrals, please.

HQ is an equal opportunity employer committed to fostering a diverse and inclusive workplace. We encourage applications from individuals with culturally diverse backgrounds and members of the 2SLGBTQ+ community.

We are dedicated to accessibility and inclusion, and if you require accommodations during the recruitment process, we will work with you to meet your needs.